

INDUSTRY AND INNOVATOR OPERATING CHARTER

As Industry Partners of the EIC, we will:

- 1. Conduct our business with Innovators in a way that is supportive and engaging for Innovators, recognising the shared need to deliver increased value to energy customers.**
 - Develop a cross-industry Innovator induction pack which provides clarity of likely processes and timescales when collaborating.
 - Develop a transparent communication channel, where Innovators can easily access support and voice their concerns about a collaboration they are engaged with.
- 2. Foster a culture of ambition and innovation with sustainability and value to customers at its heart and an emphasis on what can be achieved through collaboration with Third Party Innovators.**
 - Through the Innovation Measurement Framework, ensure that innovation provides customer benefits.
- 3. Work in collaboration with other Industry Partners to provide Innovators with a deeper understanding of the specific needs and priorities of the energy industry, supported by open data initiatives.**
 - Through the EIC, gain a greater understanding of Innovators needs, providing a more responsive service to the Innovator Community.
- 4. Operate efficient and effective processes to a common set of standards that will reduce barriers to entry for Innovators, increase consistency, and reduce the costs, time and complexity of engaging with Innovators.**
 - Create industry standards / guidelines that reflect best practice in innovation that has Innovators at its heart.
- 5. Make decisions in a timely manner in accordance with good business practice, recognising the needs of Innovators.**
 - Transparency and commitment to making key decisions on innovation within realistic timescales.
 - Agree an escalation process when guidelines or timescales are not met.
- 6. Support and promote the contribution made by Innovators to the energy industry in its journey to Net Zero.**

INDUSTRY AND INNOVATOR OPERATING CHARTER



[Signature]



[Signature]



[Signature]



[Signature]



David Wright
(Electricity transmission)



[Signature]



Mark Horsley



[Signature]

[Signature]